

Knowledge Base Article

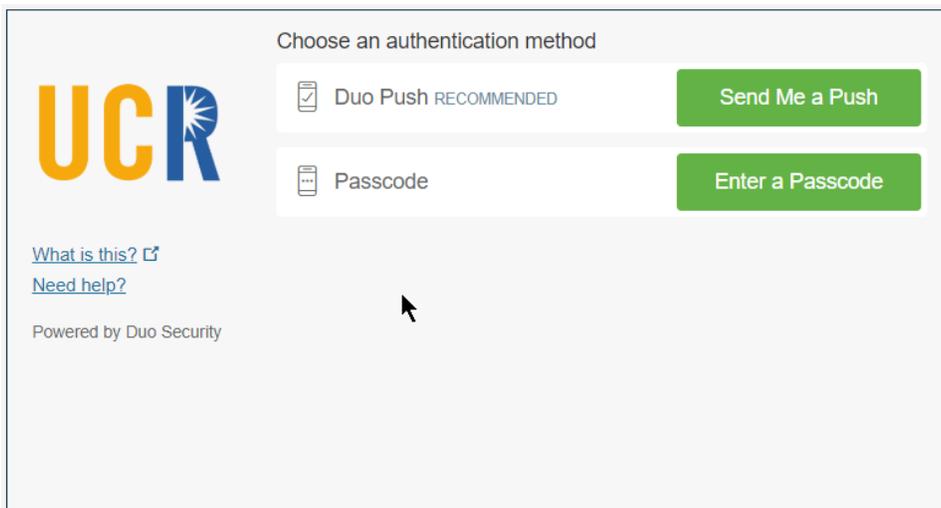
Virtual Desktop Interface

Purpose & Overview

This document demonstrates the process of accessing the School of Medicine files offsite

Support Info:

1. Open a web browser session and navigate to:
<https://rdweb.wvd.microsoft.com/webclient/index.html>
2. Login to the site using your @Medsch.ucr.edu login name.
3. You should receive an MFA Duo authentication request:

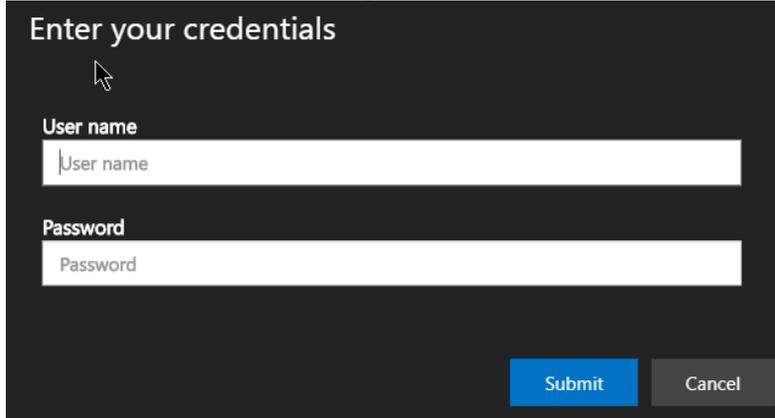


▼ AzureTenant

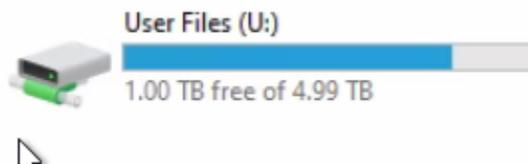


4. Select the icon:

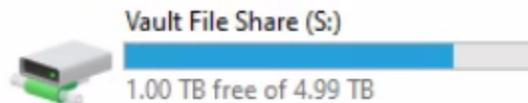
5. You should see the following screen:



6. Enter your @Medsch.ucr.edu username and password, and you will be connected to your virtual desktop session.
7. To access your Desktop files, open Explorer and navigate to the U: drive.



8. To access files on the "Vault" drive, open Explorer and navigate to the Z: drive.



9. If you are mapped to OneDrive, that will also appear in Explorer.



Escalation/Contacts:

School of Medicine: Call 951-827-7676 or email helpdesk@medsch.ucr.edu

Other:

For Future Use

Detailed Revision & Approval History

Date Revised	Description of Changes	Author	Reviewer	Date Approved
09/27/2016	Version 1.0	Lance Buck	Armando	03/13/2020
mm/dd/yyyy				mm/dd/yyyy
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