## **Knowledge Base Article**

## **Virtual Desktop Interface**

## **Support Info:**

- 1. Open a web browser session and navigate to: <a href="https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-windows-7-and-10">https://docs.microsoft.com/en-us/azure/virtual-desktop/connect-windows-7-and-10</a>
- 2. You'll be presented with a few options to download.
  - a. Windows 64-bit
  - b. Windows 32-bit



(If you know your version of windows, click the one that applies to you. If you are unsure of your version, click and download the 32-bit version first. If you see the following error during installation, please download and install the 64-bit version)



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## Once the software is downloaded, please double click it to begin installation RemoteDesktop\_1.2.675.0\_x64

4. On the install screen, click "Next" and accept the terms and conditions. On the installation Scope screen, please select "Install Just For You" and click "Install". You DO NOT need admin rights to your computer for this



Once the installation process is complete, please make sure the "Launch Remote Desktop when setup 5.

exits" box is checked an	d click on "Finish"		0 1110				<u></u>
🛃 Remote Desktop Setup		_		×	_		
	Completed the Remote D Wizard Click the Finish button to exit the Set						
Ť	☑ Launch Remote Desktop when set	up exits.					
	Back Finis	h	Cance	el			

6. On the Remote Desktop screen that pops up, click on "Subscribe" 🚳 Remote Desktop

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Let's get started			
Subscribe to access managed apps and desktops provided by your organization. These resources will be available from this client and the Start Menu.			
Privacy settings for managed resources have been preset by your organization. Learn more			
Subscribe			

7. Next, you will sign in with your netID@medsch.ucr.edu as your username. Click next and enter your med school password.



8. Next, you'll be prompted to authenticate with DUO. Please choose your method of

authentication		
		×
	Choose an authentication method	
UCR	Duo Push RECOMMENDED	Send Me a Push
UUN	Passcode	Enter a Passcode
What is this? [2] Need help?		
Powered by Duo Security		

9. On the next screen that pops up, you'll be asked to allow your organization to manage your device. DO NOT click "Yes". Uncheck the box and click "This app only" found on the bottom left corner

	Use this account everywhere on your device
	Windows will remember your account and make it easier to sign in to apps and websites. You won't have to enter your password each time you access your organization's resources. You may need to allow them to manage certain settings on your device.
	Allow my organization to manage my device
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	This and solve
	This app only
	Yes

10. On the next screen, double-click on the "AzureHostPool" icon



11. Next, you will be prompted for your med school credentials. Your user name should already be pre-filled but if it's not, go ahead and enter it. REMEMBER, that your user name is your netID@medsch.ucr.edu. Enter your med school password. Click "OK"

Windows Security			×		
Enter your credentials					
These credentials will be used to connect to AzureTenant.					
jorgelg@medsch.ucr.edu					
		7			
•••••					
Remember me					
		2			
ОК		Cancel			
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12. The VDI environment will take a few seconds to load. If you get an error regarding OneDrive, click "OK" and sign into OneDrive manually. REMEMBER, your username is your netID@medsch.ucr.edu and password is your med school password. You can also access your email through the embedded Outlook client. You'll be prompted to select your account and then click "Next