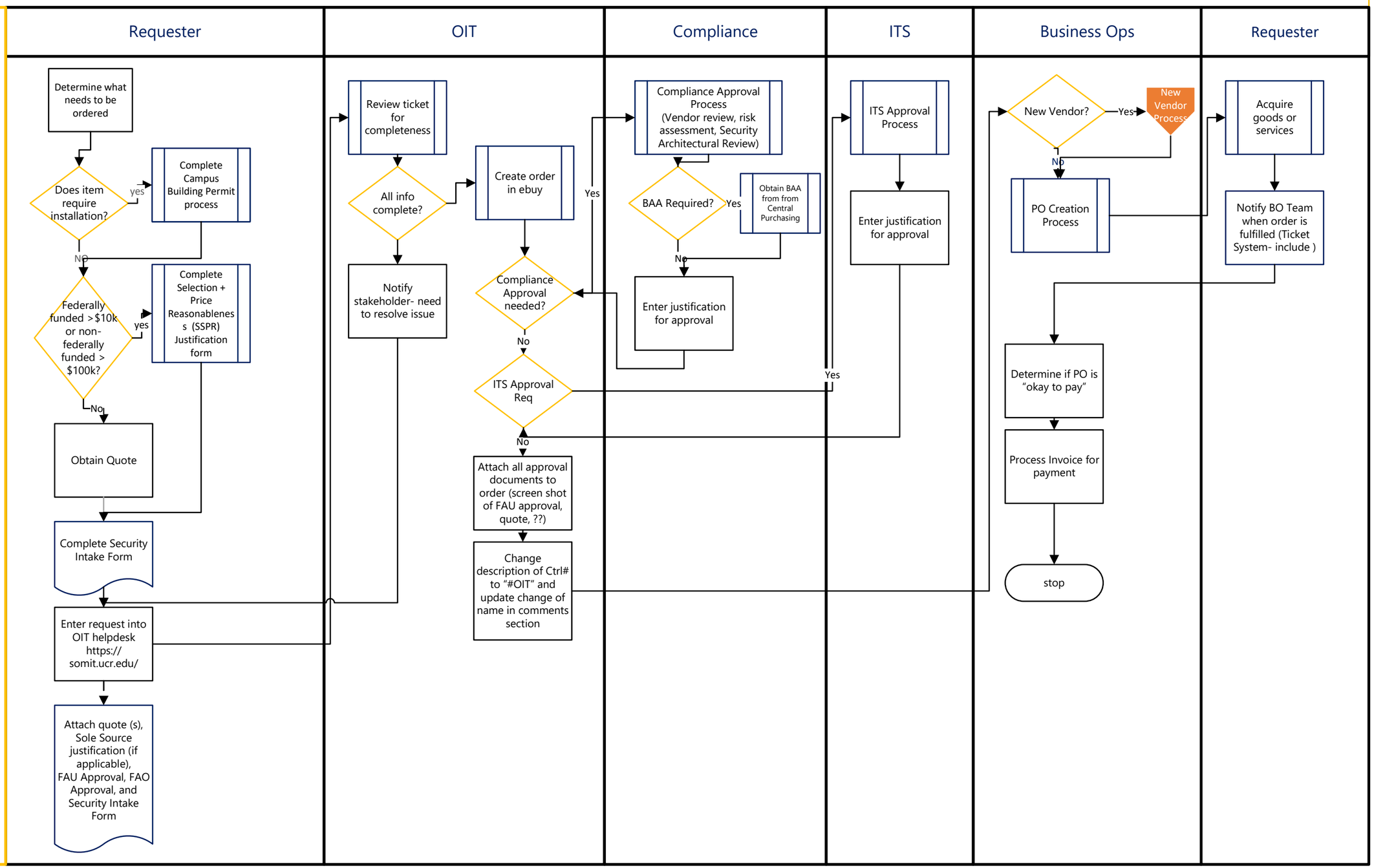IT Procurement Process