

Knowledge Base Article

How to install and connect to the Medsch VPN with MFA

Purpose & Overview:

This document will outline what the end user will see to connected to the Palo Alto Global Protect VPN using Duo's MFA

Support Info:

1. Installing the VPN software

- a. Navigate to <https://vpn.medsch.ucr.edu>
- b. Login using netid(no @medsch.ucr.edu) and current password

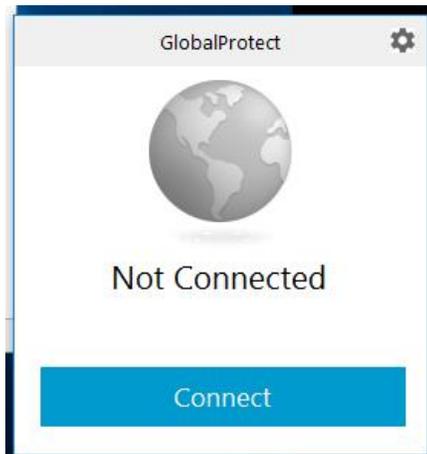


- c. Choose proper version that matches your computer and download. Launch the setup.exe to install the software onto the intended computer

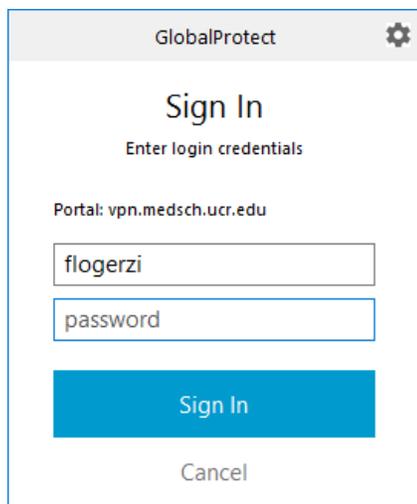


2. Configuring and Connecting to the VPN

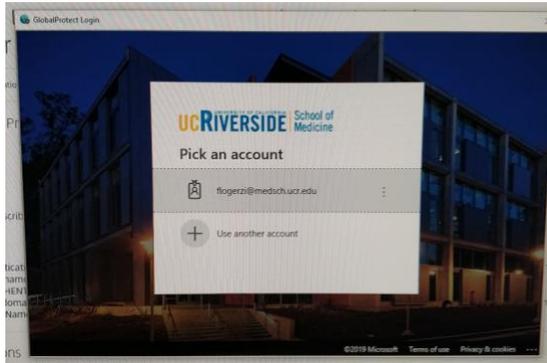
- a. Upon first launch the VPN will ask you to enter a portal. The portal is *vpn.medsch.ucr.edu*
- b. Click connect and it will download the settings from the SOM config Server
- c. Once completed click on the connect button



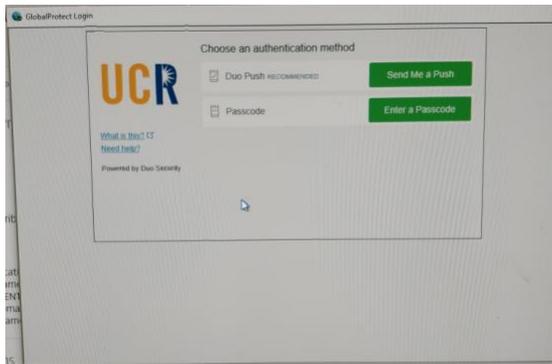
- d. Enter your netid and current password

A screenshot of the GlobalProtect "Sign In" screen. At the top, it says "GlobalProtect" with a gear icon. Below that is the text "Sign In" and "Enter login credentials". The portal "vpn.medsch.ucr.edu" is displayed. There are two input fields: the first contains "flogerzi" and the second contains "password". At the bottom, there is a blue button labeled "Sign In" and a "Cancel" link.

- e. Either add an account or use an existing medsch account



f. Choose your multifactor method



g. Once completed, you will see a connected pop-up

