Enhanced Security Zoom
Installation Instructions

Purpose & Overview:
This document demonstrates instructions needed to successfully switch to an Enhanced Secure Zoom account.

Support Info:

1. Logout of your UCR Zoom account
2. Upon next login you will be presented with a series of prompts to confirm the switch to the HIPAA subaccount
3. Select Switch to new account as shown below
4. Check your UCR email for a message from Zoom with the subject “Confirm the requested change to your Zoom account”
5. Click on the Switch your Zoom account to New Account link.
6. You will then see two successive prompts that ask you to acknowledge the switch, select I Acknowledge and Switch
7. Once the account switch is completed you will be presented with the following confirmation and will be able to sign in via CAS:

Your Zoom Account Switch Was Successful

You are now a member of the Zoom account UCR HIPAA - ZOOM Account (ucr-edu-hipaa.zoom.us).

Sign in Now